



CENTER ON
EDUCATION AND TRAINING
FOR EMPLOYMENT

ISO-10015

Standard for the *Quality of Training*



PLANNING TO USE THE STANDARD

Dr. Lichia Saner-Yiu, Academy for Quality in Training & Education

Please consider joining **Dr. Lichia Saner-Yiu** for an informative two-day workshop on planning to use the ISO 10015 – Quality of Training standard.

Dr. Saner-Yiu, based in Switzerland <http://adequate.org/> has been a key spokesperson for helping companies understand and implement this quality standard. She has conducted workshops and presentations across Asia, most notably China, the Middle East, South America, and Europe. Her non-profit organization was the first institution accredited as a certification and registration body for ISO 10015. As Senior Director of AdeQuaTE, she served on the ISO working group that developed the standard in the early 2000's.

ISO 10015 – Quality of Training PLANNING TO USE THE STANDARD

June 7 - 8, 2007, 9a – 4pm

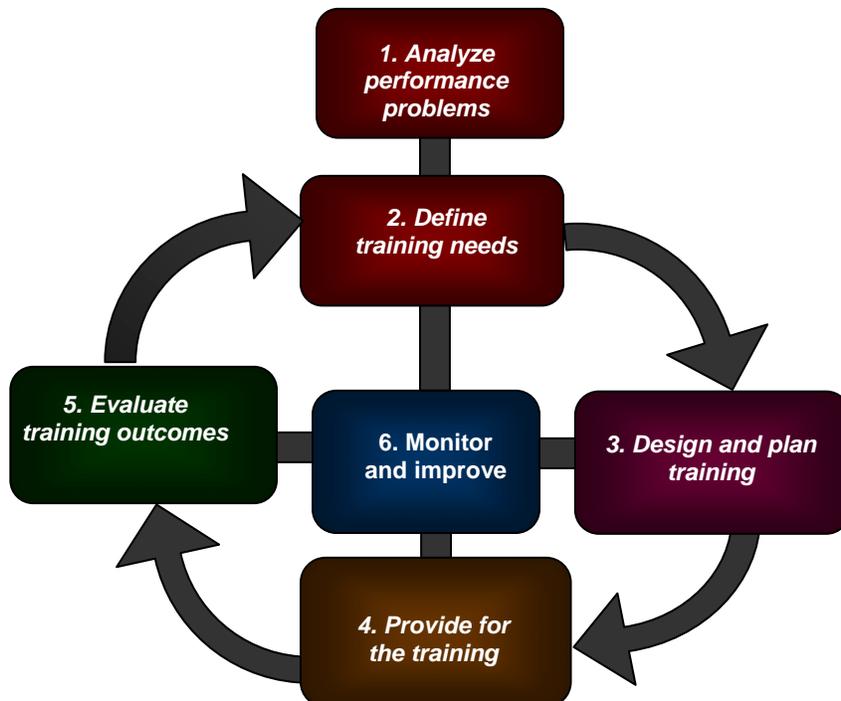
Location: CETE Auditorium
1900 Kenny Road
Columbus, OH 43210

Directions: <http://cete.org/CETEMap.asp>

ISO 10015 is best known as the technical reference for Section 6.2.2. (Training) of ISO 9001:2008. However, the standard may be equally important for non-ISO based companies. ISO 10015 provides a globally-recognized stand-alone process to address common concerns about company training programs:

- Training programs not focused on improving company performance
- Line managers not involved in planning the training programs
- Uncertain criteria for developing trainers and selecting the training approaches
- Uncertain criteria for evaluating program effectiveness

The workshop will include information about the OSU Training Cycle, which has the following phases:



Workshop Description

This workshop provides participants the opportunity to plan how they would use the ISO 10015 – Quality of Training standard in their companies. ISO 10015 has emerged as a globally-recognized process to ensure more effective training programs – information that is critical for both ISO and non-ISO based companies. But its use depends on an understanding of the training cycle associated with the standard and its link to organizational performance.

Workshop Objectives

By the conclusion of the workshop, participants will be able to:

- A. Describe the strategic aspects of training for companies competing in the global economy
- B. Describe the rationale for adopting the ISO 10015 standard
- C. Describe the phases of the Training Cycle
- D. Develop a plan to implement ISO 10015
- E. Identify the gaps between current and future training practices
- F. Discuss ways of addressing implementation issues

The workshop outcome will be an action plan and skills inventory that will be developed under the guidance of Dr. Saner-Yiu with assistance from Dr. Ronald L. Jacobs, professor and CETE director.

Who Should Attend?

The session is appropriate for a broad group of company staff, especially in small-and-medium sized manufacturing firms. Specific job titles include:

- Managers and staff of human resource development/training departments
- Managers of quality and safety initiatives
- Line managers and supervisors involved in training
- Training providers from career centers and community colleges

Center on Education and Training for Employment

This workshop is part of CETE's mission to support the economic development efforts of organizations, especially those in Ohio. CETE has an established reputation as one of the leading research and development centers focusing on workforce development. CETE is the home of the first US.-based UNESCO-UNEVOC center.

Workshop Registration

Registration is \$300 per participant. Included in the registration will be an extensive manual about the ISO 10015 – Quality of Training standard and reprints of relevant articles related to the standard and the training cycle. For more information, contact: Ronald L. Jacobs at 614.292.9943 Jacobs.3@osu.edu.

ISO 10015 – Quality of Training Workshop

Participant: Name: _____ Company: _____ Title: _____ Address: _____ _____ City /State/Zip: _____ Phone () _____ Fax () _____ Email: _____	Method of Payment: ____ Check payable to: Center on Education and Training for Employment/The Ohio State University (CETE/OSU). ____ Purchase Order # _____ ____ Please charge to my credit card: Type: _____ Expiration Date: _____ Account No: _____ Signature: _____ Name on Card: _____ <i>Send your registration to:</i> ISO 10015 Workshop CETE/The Ohio State University 1900 Kenny Road Columbus, OH 43210-1090 Fax: 614.292.3742
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