



CENTER ON  
EDUCATION AND TRAINING  
FOR EMPLOYMENT

# ISO-10015



## Standard for the *Quality of Training*

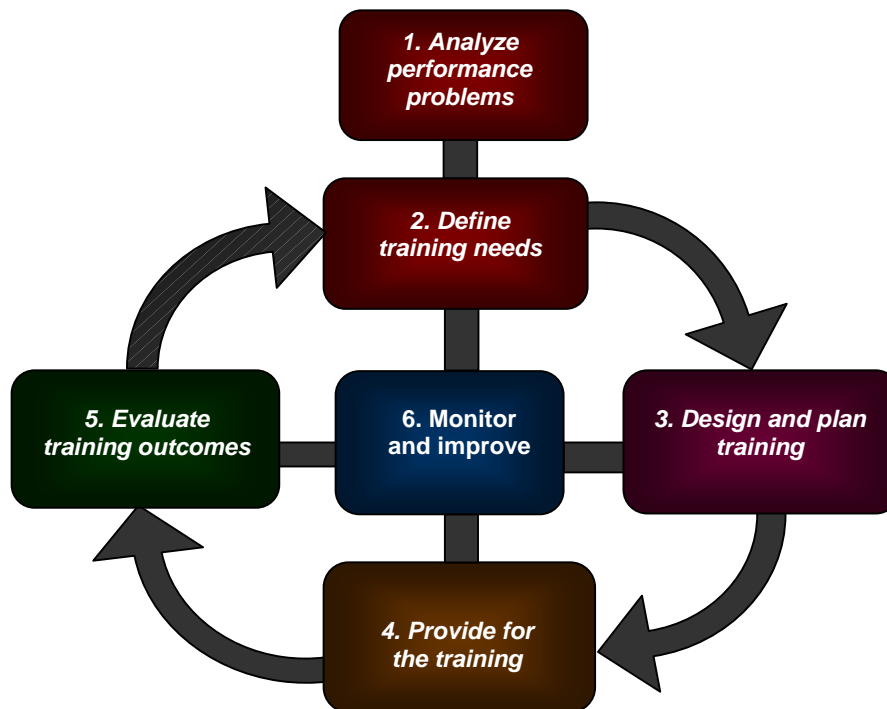
The Center on Education and Training for Employment (CETE), the Ohio State University, offers an awareness training session on ISO-10015 – Quality of Training.

The quality of a company's workforce has become the key driver for sustained high-level performance. How can management guarantee the effectiveness of their training programs? The International Institute for Standardization has issued the ISO 10015 – Quality of Training standard. Most managers know about ISO from the ISO 9001 and ISO 14000 certifications. The ISO 10015 is a separate technical standard, now being used by many Asian and EU companies.

The ISO 10015 standard can be used by all organizations and helps address common concerns about company training programs, including:

- Training programs not focused on improving company performance
- Line managers not involved in planning the programs
- Uncertain criteria for developing trainers and selecting the training approaches
- Uncertain criteria for evaluating program effectiveness

ISO 10015 focuses on standardizing the training process and consists of the following phases:



**ISO 10015 – Quality of Training**  
Thursday, March 2, 2006

8:30a – 9:00a Registration  
9:00a – 12:00n Awareness Session

Center on Education and Training for  
Employment [www.cete.org](http://www.cete.org)  
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The Ohio State University • College of Education

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The three-hour training session provides an awareness of the ISO 10015 – Quality of Training standard.

By the conclusion of the session, participants will:

- A. Understand how training contributes to organizational success
- B. Discuss issues related to the quality of training
- C. Describe the phases of the ISO 10015 training process
- D. Predict how ISO 10015 might help address quality of training
- E. Develop a plan to implement ISO 10015

The session will provide useful information that participants can share with others in their organizations.

**Who Should Attend?**

The session is appropriate for a broad group of professionals, especially those in small-and-medium sized manufacturing firms. Specific job titles include:

- Managers of human resource departments
- Managers of human resource development/training departments
- Staff training designers and trainers
- Managers of quality initiatives
- Managers of safety departments
- Line managers and supervisors involved in training
- Staff consultants from vocational schools and community colleges

**Implementing ISO 10015 – Quality of Training**

Companies can benefit from ISO 10015 by using it as an internal standard or eventually undergoing the formal certification process. CETE can help companies make this decision. CETE has become a partner with AdeQuaTE® which is a division of CSEND (accreditation number SCES 081), and is responsible for the ISO 10015 certification and registration.

**Session Cost**

The cost is \$50 per person. Registration is limited. Included in the registration is an extensive manual about the ISO 10015 – Quality of Training standard and reprints of relevant articles related to the training process.

**ISO 10015 – Quality of Training Awareness Session**

<p><b>Participant Information</b></p> <p>Name: _____</p> <p>Company: _____</p> <p>Title: _____</p> <p>Address: _____</p> <p>_____</p> <p>City /State/Zip: _____</p> <p>Phone (     ) _____</p> <p>Fax   (     ) _____</p> <p>Email: _____</p>	<p><b>Method of Payment</b></p> <p>___ Check payable to: CETE/The Ohio State University</p> <p>___ Purchase Order # _____</p> <p>___ Please charge to my credit card:   Type: _____</p> <p>Expiration Date: _____</p> <p>Account No: _____</p> <p>Signature _____</p> <p>Name on Card _____</p> <p><i>Send your registration to:</i>  ISO 10015 Awareness Session  CETE/The Ohio State University  1900 Kenny Road  Columbus, OH 43210-1090  FAX: 614-292-3742  Email: Jacobs.3@osu.edu</p>
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